Sabre ZL Booking Guide

Car Availability and Rates

Display with flight segments	CQ1/2ZL
Display without flight segments	CQZLCDG/05SEP-07SEP/3P-3P
Display Local Availability & Rates	CQZLCHIC02/06JUL-12JUL/3P-3P
Display One-way Airport Availability & Rates	CQZLFRA-TXL/30JAN-05FEB/9A-4P
Display One-way Airport to Local Availability & Rates	CQZLMCO-ORLR01/12NOV-13NOV/9A-9A
Display One-way Local to Airport Availability & Rates	CQZLCHIC02-ORD/12NOV-13NOV/9A-9A
Display One-way Local to Local Availability & Rates	CQZLORLR13-ORLR01/12NOV-13NOV/3P-3P

Optional Shop Qualifiers

Display Contracted Rate or Direct Bill	/CD-XXXXXXX
Display by Emerald Club	/ID-XXXXXXX

Sell Formats

Reference Sell from Availability Display	0A2 (2 = line number)
Direct Sell between Air Segments	0CARZLCDMR1/28NOV/RET-7P (1 = Air Segment)
Direct Sell without Air Segment	0CARZLNN1BCN11MAR-17MAR/CDMR/ARR-1P/RET-1P
Direct Sell Local Location	0CARZLNN1MIA22AUG-24AUG/ICAR/PUP-MIAC01/ARR-5P/RET-10A

Optional Sell Qualifiers   (SI field should be last qualifier)

Billing Reference	/BR-XXXXXXX
Frequent Travel Number	/FT-AA1234 (AA = airline code)
Navigational Equipment	/SQ-NVS (use a - (dash) between multiple entries)
Child/Infant Seat	/SQ-CST (use a - (dash) between multiple entries)
Flight Information	/ARR-9A UA1234
Name (if different from 1st or multi-car)	/NM-lastname firstname
Supplemental Information	/SI-XXXXXX (use a (.) (Period) between multiple entries)

Methods of Payment

Booking with Contract ID (CD) and Billing Number (G) (No Loyalty Number)	/CD-contractid/GCARbillingnumber
Booking with Contract ID (CD), Loyalty Number (ID) and Billing Number (G)	/CD-contractid/ID-loyaltyid/GCARbillingnumber
Voucher Payment-Full Credit (Expanded Electronic Voucher)	/VV-FC/VB-billingnumber Steps 2 & 3; ER, then CM#/VA (# = seg no.)
Voucher Payment-Days/Group (Expanded Electronic Voucher)	/VV-GDA/VB-billingnumber Steps 2 & 3; ER, then CM#/VA (# = seg no.)
Voucher Payment-Value (Expanded Electronic Voucher)	/VV-EUR123.45/VB-billingnumber Steps 2 & 3; ER, then CM#/VA (# = seg no.)
Credit Card Guarantee	/GXX123456789EXP MM YY-lastname (XX=Credit card code)

National Locations

Display list of locations by city	CQLZLPAR
Display list of locations by country	CQLZLDE-C
Display location policy	CP*ZLLHR

Rate Rules

Display Rate Rule	CQ*R2 (2 = line number)
Redisplay Car Quote	CQ*

Modify*

Modify Car Type	CM2/CT-CDMR (2= segment number)
Modify Pick up City	CM2/PUP-MAD (2= segment number)
Modify Drop off City	CM2/DO-FRA (2= segment number)
Modify Pick up Date	CM2/PD-11OCT (2= segment number)
Modify Return Date	CM2/RD-22OCT (2= segment number)
Voucher Print (End and retrieve after booking)	CM2/VA (2= segment number)
Cancel Segment	X2 (2= segment number)

Verify your confirmation number after a modify, it may have changed due to a forced cancel/rebook

Helpful Hints

• Please be sure to add renter loyalty number at time of shop or direct sell as it cannot be added later.

• When modifying a reservation to add a billing number, the Contract ID number must be added back into the reservation.

• One Way availability will be charged at the agreed contracted rates.

• The alpha code at the end of the confirmation number will alert you to the level of service at the pick-up location:

AISLE: Follow signs to the **Emerald Aisle**, choose any car, and proceed to the exit booth

BOOTH: Follow signs to the **Emerald Club Booth**, show ID, and collect your keys and go

COUNT: Renters will need to stop at the **rental counter** or may use the rental kiosk for processing

EXCNT: Proceed to the designated **Emerald Club Executive counter**, show ID, collect your keys and go

EXSEL: Follow signs to the **Executive Selection**, choose any car, and proceed to the exit booth

PRSVC: **Priority Service** - Only available in countries outside US and CA

RESERV: Locate the vehicle row of the **reserved** car class, choose any car, and proceed to the exit booth

Assistance

UK	TravelAgentSupport@erac.com or +44 (0)125 251 4756
Germany	TMCSupport@ehi.com or +49 (0)800 181 9683
France	Fr.resaassistance@ehi.com or +33 (0)144 38 61 68
US	tagents@nationalcar.com or +1 (0)800 328 2233