

CAR AVAILABILITY AND RATES

Display with flight segments	CAALS# (# = air segment)
Display without flight segments	CAALLHR05SEP-07SEP/ARR-3P-3P
Display Local Availability & Rates	CAALCHIC7206JUL-12JUL/ARR-3P-3P
Display One-way between Airports	CAALFRA30JAN-05FEB/ARR-9A-4P/DO-TXL
Display One-way Airport to Local	CAALMCO30JAN-05FEB/ARR-9A-4P/DO-ORL71
Display One-way Local to Airport	CAALCHIC7206JUL-12JUL/ARR-3P-3P/DO-ORD
Display One-way Local to Local	CAALSFOC7207NOV-09NOV/ARR-3P-3P/DO-SFOS76

OPTIONAL SHOP QUALIFIERS

Display by Car Type	/VT-CDMR
Display Contracted Rate or Direct Bill	/CD-XXXXXXX
Display in a different currency	/FC-XXX (ex: /FC-USD)
Display by Loyalty number	/ID-XXXXXXXXX

SELL FORMATS

Reference Sell from Availability Display	CS1 (1 = line number)
Direct Sell between Air Segments	CSALS#/VT-CDMR (# = segment number)
Direct Sell after one-way Air Segment	CSALS#/VT-CDMR/DD-04NOV/RT-10A (# = segment number)
Direct Sell without Air Segment	CSALCDG07MAR-14MAR/VT-CDMR/ARR-1P/RT-1P
Direct Sell Local Location	CSALMIAS7122AUG-24AUG/VT-ICAR/ARR-3P/RT-2P

OPTIONAL SELL QUALIFIERS

(SI FIELD SHOULD BE LAST QUALIFIER)

Billing Reference	/BR-XXXXXXX
Frequent Travel Number	/FT-AA1234 (AA = airline code)
Navigational Equipment	/SQ-NVS (use a - (dash) between multiple entries)
Child/Infant Seat	/SQ-CST (use a - (dash) between multiple entries)
Flight Information	/ARR-AA324 (AA=airline code, 324=flight #)
Name (if different than first name in PNR)	/P# (# = passenger name number)
Supplemental Information	/SI-XXXX (use a . (period) between multiple entries)

METHODS OF PAYMENT

Booking with Contract ID (CD) and Billing Number (G) (No Loyalty Number)	/CD-contractid/G-CCALbillingnumber
Booking with Contract ID (CD), Loyalty Number (ID) and Billing Number (G)	/CD-contractid/ID-loyaltynum/G-CCALbillingnumber
Voucher Payment-Full Credit (Expanded Electronic Voucher)	/VV-FC/BN-Cbillingnumber Steps 2 & 3; ER, then CVP/S#/ET (# = seg no.)
Voucher Payment-Days/Group (Expanded Electronic Voucher)	/VV-GDA/BN-Cbillingnumber Steps 2 & 3; ER, then CVP/S#/ET (# = seg no.)
Voucher Payment-Value (Expanded Electronic Voucher)	/VV-USD123.45/BN-Cbillingnumber (destination currency) Steps 2 & 3; ER, then CVP/S#/ET (# = seg no.)
Credit Card Guarantee	/G-CCXX123456789123EXPMYY (XX=Credit card code)

ALAMO LOCATIONS

Display list of locations by city	CLALPAR
Display list of locations by country	CLALGB-A (ex., A = Airport, -C for city, etc.)
Display airport location policy	CPOALDUB or GGCARALDUB
Display local location policy	CPOALORLR71 (limited)

RATE RULES

Display Rate Rule	CR# or RTSVCC# from PNR (# = line number)
Redisplay Car Quote	MPCA

MODIFY*

Modify Car Type	2/VT-CDMR (2 = segment number)
Modify Drop off City	2/DO-FRA (2 = segment number)
Modify Arrival Time	2/ARR-7P (2 = segment number)
Modify Return Time	2/RT-10A (2 = segment number)
Cancel Segment	XE2 (2 = segment number)
Voucher Print (retrieve after booking)	CVP/S#/ET (# = segment number)

*Verify your confirmation number after a modify, it may have changed due to a forced cancel/rebook

HELPFUL HINTS

- Please be sure to add renter loyalty number at time of shop or direct sell as it cannot be added later.
- When modifying a reservation to add a billing number, the Contract ID number must be added back into the reservation.
- One Way availability will be charged at the agreed contracted rates.
- The alpha code at the end of the confirmation number will alert you to the level of service at the pick-up location: COUNT - Renters will need to stop at the rental counter or may use the rental kiosk for processing

Assistance

UK	TravelAgentSupport@erac.com or +44 (0)125 251 4756
Germany	TMCSupport@ehi.com or +49 (0)800 181 9683
France	Fr.resaassistance@ehi.com or +33 (0)144 38 61 68
US	travelagenthelp@ehi.com or +1 (0)800 424 3687

