

CAR AVAILABILITY AND RATES

Display with flight segments	/#+CAL/AL (# = air segment)
Display without flight segments	CAL05SEP-07SEPCDG/ARR-3P/DT-3P/AL
Display Local Availability & Rates	CAL6JUL-11JULORLR72/ARR-9A/DT-9A/AL
Display One-way between Airports	CAL10JAN-12JANFRA/ARR-9A/DT-4P/DO-TXL/AL
Display One-way Airport to Local	CAL22JAN-23JANMCO/ARR-3P/DT-3P/DO-ALORLR72
Display One-way Local to Airport	CAL23JAN-24JANORLR72/AL/ARR-9A/DT-4P/DO-MCO
Display One-way Local to Local	CAL22SEP-23SEPORLR72/AL/ARR-9A/DT-4P/DO-ALORLR74

OPTIONAL SHOP QUALIFIERS

Display by Car Type	.CDMR
Display Contracted Rate or Direct Bill	/CD-ALXXXXXXXX
Display in a different currency	/\$XXX
Display by Loyalty number	/ID-ALXXXXXXXX

SELL FORMATS

Reference Sell from Availability Display	0A2 (2 = line number)
Direct Sell between Air Segments	/#+0CARALCDMR (# = air segment)
Direct Sell after one-way Air Segment	/#+0CARAL-20AUGCDMR/DT-2P (# = air segment; date/time is return)
Direct Sell without Air Segment	0CARALLHR05SEP-07SEPCDMR/ARR-3P/DT-3P
Direct Sell Local Location	0CARALMCO05SEP-07SEPICAR/PUP-ORLR72/ARR-3P/DT-3P

OPTIONAL SELL QUALIFIERS

(SI FIELD SHOULD BE LAST QUALIFIER)

Billing Reference	/BR-XXXXXXXX
Frequent Travel Number	/FT-AA1234 (AA = airline code)
Navigational Equipment	/SQ-NVS (use a - (dash) between multiple entries)
Child Seat	/SQ-CST (use a - (dash) between multiple entries)
Coupon Code	/SI-PC-XXXXXX
Flight Information	/ARR-DL123-1130A
Name (if different than first name in PNR)	/NM-LAST FIRST
Supplemental Information	/SI-XXXXXX (use space between multiple entries)

METHODS OF PAYMENT

Booking with Contract ID (CD) and Billing Number (G) (No Loyalty Number)	/CD-contractid/G-ALbillingnumber
Booking with Contract ID (CD), Loyalty Number (ID) and Billing Number (G)	/CD-contractid/ID-loyaltynum/G-ALbillingnumber
Voucher Payment-Full Credit (Expanded Electronic Voucher)	/EVV-FC/BN-billingnumber
Voucher Payment-Days/Group (Expanded Electronic Voucher)	/EVV-GDA/BN-billingnumber
Voucher Payment-Value (Expanded Electronic Voucher)	/EVV-EUR123.45/BN-billingnumber (destination currency)
Credit Card Guarantee	/G-XX123456789EXPMYY (XX = credit card type)

ALAMO LOCATIONS

Display list of locations by city	CAILON/AL
Display airport location policy	CADALCDG
Display local location policy	CADALORLR72

RATE RULES

Display Rate Rule	CAVA2 (2 = segment number)
Redisplay Car Quote	CAL*R

MODIFY*

Modify Car Type	CAM2T/CDMR (2 = segment number)
Modify Drop off City	CAM2O/DO-DUB (2 = segment number)
Modify Arrival Time	CAM2D/15JUL (2 = segment number)
Modify Return Time	CAM2D/-22JUL (2 = segment number)
Cancel Segment	CAM2O/ARR-3P (2 = segment number)
Voucher Print (retrieve after booking)	CAM2O/DT-8A (2 = segment number)

*Verify your confirmation number after a modify, it may have changed due to a forced cancel/rebook

HELPFUL HINTS

- Please be sure to add renter loyalty number at time of shop or direct sell as it cannot be added later.
- When modifying a reservation to add a billing number, the Contract ID number must be added back into the reservation.
- One Way availability will be charged at the agreed contracted rates.
- The alpha code at the end of the confirmation number will alert you to the level of service at the pick-up location: COUNT - Renters will need to stop at the rental counter or may use the rental kiosk for processing

Assistance

UK	TravelAgentSupport@erac.com or +44 (0)125 251 4756
Germany	TMCSupport@ehi.com or +49 (0)800 181 9683
France	Fr.resaassistance@ehi.com or +33 (0)144 38 61 68
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