Worldspan ZL Booking Guide

Travelport Worldspan

Car Availability and Rates

Display with flight segments	CRAS2/CZL
Display without flight segments	CRACDG05SEP07SEP/CZL/ARR-3P/DT-3P
Display Local Availability & Rates	CRAORL05SEP07SEP/ARR-3P/DT-3P/LR02/CZL
Display One-way between Airports	CRAFRA05SEP07SEP/CZL/ARR-3P/DT-3P/DO-TXL
Display One-way Airport to Local	CRA19NOV22NOVMCO/DO-ORLR01/ARR10A/DT10A/CZL
Display One-way Local to Airport	CRA19NOV22NOVCHI/DO–ORD/ARR-10A/DT–10P/CZL/LC02
Display One-way Local to Local	CRASFO05SEP07SEP/CZL/ARR-3P/DT-3P/LC02/DO-SFOS06

Optional Shop Qualifiers

Display by Car Type	/VCDMR
Display Contracted Rate or Direct Bill	/CD-XXXXXXX
Display in a different currency	/EXXX
Display by Emerald Club number	/ID-XXXXXXX

Sell Formats

Reference Sell from Availability Display	CR02 (2 = line number)
Direct Sell between Air Segments	CRNS1/CZL/VCDMR (1 = air segment)
Direct Sell without Air Segment	CRN01APR-04APRCDG/CZL/VCDMR/ARR-9A/DT-9A
Direct Sell Local Location	CRN14MAR-16MARNYC/CZL/VICAR/ARR-9A/DT-9A/LC05

Optional Sell Qualifiers — (SI field should be last qualifier)

Billing Reference	/BR-XXXXXXX
Frequent Travel Number	/FT-AA1234 (AA = airline code)
Navigational Equipment	/SQ-NVS (use a - (dash) between multiple entries)
Child/Infant Seat	/SQ-CST (use a - (dash) between multiple entries)
Flight Information	/ARR–DL123–1130A
Name (if different from 1st or multi-car)	/NM-LAST FIRST
Supplemental Information	/SI-XXXXXX (use space between multiple entries)

Methods of Payment

Booking with Contract ID (CD) and Billing Number (G) (No Loyalty Number)	/CD-contractid/G-CCZLbillingnumberEXPmm-yy (mm-yy = any future date)
Booking with Contract ID (CD), Loyalty Number (ID) and Billing Number (G)	/CD-contractid/ID-loyaltynum/G-CCZLbillingnumberEXPmm-yy (mm-yy = any future date)
Credit Card Guarantee	/G-CCXX123456789012345EXPMM-YY

National Locations

Display list of locations by city	CQLZLPAR
Display list of locations by country	CQLZLDE-C
Display location policy	CP*ZLLHR

Rate Rules

Display Rate Rule	CQ*R2 (2 = line number)
Redisplay Car Quote	CQ*

Modify*

Modify Car Type	CR@2/VCDMR (2 = segment number)
Modify Pick up City	CR@2/PUP-MAD (2 = segment number)
Modify Drop off City	CR@2/DO-CDG (2 = segment number)
Modify Pick up Date	CR@2/D15JUL (2 = segment number)
Modify Return Date	CR@2/D-22JUL (2 = segment number)
Modify Arrival Time	CR@2/ARR-3P or CR@2/ARR-1500 (2 = segment number)
Modify Return Time	CR@2/DT-8A or CR@2/DT-0800 (2 = segment number)

Verify your confirmation number after a modify, it may have changed due to a forced cancel/rebook

Helpful Hints

• Please be sure to add renter loyalty number at time of shop or direct sell as it cannot be added later.

• When modifying a reservation to add a billing number, the Contract ID number must be added back into the reservation.

• One Way availability will be charged at the agreed contracted rates.

• The alpha code at the end of the confirmation number will alert you to the level of service at the pick-up location:

  AISLE: Follow signs to the **Emerald Aisle**, choose any car, and proceed to the exit booth

  BOOTH: Follow signs to the **Emerald Club Booth**, show ID, and collect your keys and go

  COUNT: Renters will need to stop at the **rental counter** or may use the rental kiosk for processing

  EXCNT: Proceed to the designated **Emerald Club Executive counter**, show ID, collect your keys and go

  EXSEL: Follow signs to the **Executive Selection**, choose any car, and proceed to the exit booth

  PRSVC: **Priority Service** - Only available in countries outside US and CA

  RESERV: Locate the vehicle row of the **reserved** car class, choose any car, and proceed to the exit booth

Assistance

UK	TravelAgentSupport@erac.com or +44 (0)125 251 4756
Germany	TMCSupport@ehi.com or +49 (0)800 181 9683
France	Fr.resaassistance@ehi.com or +33 (0)144 38 61 68
US	tagents@nationalcar.com or +1 (0)800 328 2233