

## Car Availability and Rates

Display with flight segments	CRAS2/CET
Display without flight segments	CRACDG05SEP07SEP/CET/ARR-3P/DT-3P
Display Local Availability & Rates	CRALONW64SEP07SEP/ARR-3P/DT-3P/LR63 /CET
Display One-way Airport	CRAFRA05SEP07SEP/CET/ARR-3P/DT-3P/DO-TXL
Display One-way Airport to Local	CRA19NOV22NOVLHR/DO-LONW64/ARR10A/DT10A/CET
Display One-way Local to Airport	CRA19NOV22NOVCHI/DO-ORD/ARR-10A/DT-10P/CET/LN02
Display One-way Local to Local	CRANYC05SEP07SEP/CET/ARR-3P/DT-3P/LC03/DO-NYCS93

## Optional Shop Qualifiers

Display by Car Type	/VCDMR
Display Contracted Rate or Direct Bill	/CD-XXXXXXXX
Display in a different currency	/EXXX
Display by Loyalty number	/ID-XXXXXXXX

## Sell Formats

Reference Sell from Availability Display	CR02 (2 = line number)
Direct Sell between Air Segments	CRNS1/CET/VCDMR (1 = air segment)
Direct Sell without Air Segment	CRN01MAR-04MARCDG/CET/VCDMR/ARR-9A/DT-9A
Direct Sell Local Location	CRN14MAR-16MARNYC/CET/VCCAR/ARR-9A/DT-9A/LC03

## Optional Sell Qualifiers

*(SI field should be last qualifier)*

Billing Reference	/BR-XXXXXXXX
Frequent Travel Number	/FT-AA1234 (AA = airline code)
Navigational Equipment	/SQ-NVS (use a - (dash) between multiple entries)
Child / Infant Seat	/SQ-CST (use a - (dash) between multiple entries)
Flight Information	/ARR-DL123-1130A
Name (if different than first name in PNR)	/NM-LAST FIRST
Supplemental Information	/SI-XXXXXX (use space between multiple entries)

## Methods of Payment

Booking with Contract ID (CD) and Billing Number (G) (No Loyalty Number)	/CD-contractid/G-CCETbillingnumberEXPmm-yy (mm-yy = any future date)
Booking with Contract ID (CD), Loyalty Number (ID) and Billing Number (G)	/CD-contractid/ID-loyaltynum/G-CCETbillingnumberEXPmm-yy (mm-yy = any future date)
Credit Card Guarantee	/G-CCXX123456789012345EXPMM-YY

## Enterprise Locations

Display list of locations by city	CRLON/CET
Display airport location policy	CRDFRA/CET
Display local location policy	CRDORL/LR63/CET

## Rate Rules

Display Rate Rule	CRR2 (2 = segment number)
Redisplay Car Quote	CRA*

## Modify\*

Modify Car Type	CR@2/VCDMR (2 = segment number)
Modify Pick up City	CR@2/PUP-MAD (2 = segment number)
Modify Drop off City	CR@2/DO-CDG (2 = segment number)
Modify Pick up Date	CR@2/D15JUL (2 = segment number)
Modify Drop Date	CR@2/D-22JUL (2 = segment number)
Modify Arrival Time	CR@2/ARR-3P or CR@2/ARR-1500 (2 = segment number)
Modify Return Time	CR@2/DT-8A or CR@2/DT-0800 (2 = segment number)

\*Verify your confirmation number after a modify, it may have changed due to a forced cancell/rebook

## Delivery & Collection (Contracted / Corporate Rates Only)

Street Name/Number	/DSA- (Collection replace first D with C)
City	/DCT-
State (Optional)	/DST-
Country code	/DCC- (2-character country code)
Post code	/DPC-
Phone number	/DPH- (driver phone number)
Example delivery	/DSA-address line/DCT-city/DCC-gb/DPC-postcode/DPH-07123456789
Example collection	/CSA-address line/CCT-city/CCC-gb/CPC-postcode/CPH-07123456789
Delivery & collection same address	/DSA-address line/DCT-city/DCC-gb/DPC-postcode/DPH-07123456789/CSA-SAME

## Helpful Hints

- Please be sure to add renter loyalty number at time of shop or direct sell as it cannot be added later.
- When modifying a reservation to add a billing number, the Contract ID number must be added back into the reservation.
- One Way availability will be charged at the agreed contracted rates.
- Delivery and collection if required will be charged at agreed contracted rates.

## Assistance

UK	TravelAgentSupport@erac.com or +44 (0)125 251 4756
Germany	TMCSupport@ehi.com or +49 (0)800 181 9683
France	Fr.resaassistance@ehi.com or +33 (0)144 38 61 68
US	travelagenthelp@ehi.com or +1 (0)800 424 1282